ADVISOR TESTING INFORMATION

TESTING HELPLINE NUMBER: 888-265-2203
*Help Line Number is open **December 7-9 from 8 a.m. CT - 8 p.m. CT***

Testing Dates

December 7: Teamwork Events

December 8: Health Science Events
Healthy Lifestyles
Health Care Issues Exam

December 9: Emergency Preparedness Events
Health Professions Events

TESTING TIPS FOR ADVISORS

- Tests will be open all day on the assigned date. However, is it imperative to note that the hotline will only be open from **8 a.m. - 8 p.m. CT**.
- If there are any issues with testing, competitors and advisors must call the helpline number. There are assigned team members who are available to help during specific times.
- In order to manage the hotline, we are unable to answer questions via email about testing during hotline hours.
- Advisors will be sent a copy of the sample email and their students' passwords prior to **December 6**.
- If a student doesn't receive a password via email, they should check their spam folders. If it is not there, they should ask their advisor for the password. Please check with your students to ensure they have their passwords by December 6. If they do not have it, please share the password and link with them.

TROUBLESHOOTING TIPS

- Do not have students email the CE staff. The CE staff will be managing the hotline only during testing time. Due to the number of calls and the dedicated focus on the helpline, the staff will be unable to answer emails during the testing time.
- Double-check the password and username with the list you have been sent.
- All letters are capitalized.
- Verify a capital O versus the number 0. Passwords are all 4 characters.
- If the username and password combination does not work, try to refresh the browser or use a new browser. Some schools have settings that will require this.

STUDENT TESTING INFORMATION
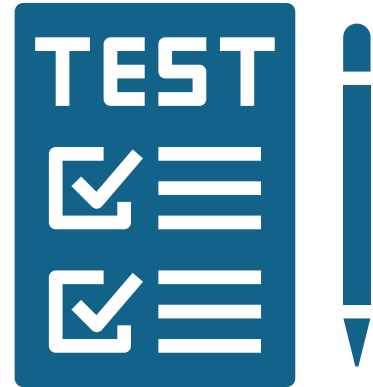
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TESTING LINK

https://testing.hosa.org/

TEST TAKING REMINDERS

1. Before you begin taking your test, please read through the instructions carefully.
2. Read each question carefully.
3. Make sure you select an answer for every question.
4. Be mindful of the timer and give yourself enough time to check your work.
5. Some tests will end with a short essay question. This question will act as a tiebreaker in the event of a tie. It is vitally important that this question is answered.
6. Some tests have been shortened.

TESTING TIPS FOR STUDENTS

1. Tests will be open all day on the assigned date. However, is it imperative to note that the hotline will only be open from **8 a.m. - 8 p.m. CT**.
2. If your password doesn't work, reach out to your advisor to verify you have the correct password. Chapter advisors have all passwords for their competitors.
3. If there are any other issues with testing, competitors must call the helpline number. In order to manage the hotline, we are **unable** to answer questions via email about testing during testing hotline hours.

TROUBLESHOOTING TIPS

1. Once you begin the test, do not navigate away from the test page for any reason. If you do, you may not be able to complete the test. If you accidentally close the browser, you should be able to log right back in as long as there is time left on your exam.
2. Double-check the password and username with the email you have been sent.
3. All letters are capitalized. Verify a capital O versus the number 0. Passwords are all 4 characters.
4. If the username and password combination does not work, try to refresh the browser or use a new browser. Some schools have settings that will require this.